

# Newsletter November 2025

## AI Anima

The practice is trialling the use of AI Anima which is a scribing tool to help GPs run to time and focus on the patient. All transcriptions are checked for accuracy before being saved to the notes. Your doctor will ask for your consent to use this so if you do not want them to, let your doctor know.

## Friends and Family Results

Over the last 3 months, 92.57% of patients who responded to a friends and family survey rated their experience as good or very good.

Survey requests are linked to appointments and are sent out automatically by text message or is available on the website [Friends and Family Test - University Medical Group](#). If you require a paper version, there are copies available at the check in screen reception or you can ask at the reception desk for one.

## Patient Participation Group

If you would like to have your say and be involved in our Patient Participation Group, please register your interest via the website [Patient participation group - University Medical Group](#) or pick up a form from reception. We would love to hear views from a wide range of patients.

## Recruitment

The practice has recently recruited a practice pharmacist, a clinical coder, a phlebotomist and a GP to cover maternity leave. We are currently recruiting for a Healthcare Assistant and receptionist.

## Disabled Parking

Planning permission has been obtained for an additional disabled parking space at the practice. Funding is being applied for so watch this space for updates.



**Did you know:** Women aged 71 and over are not routinely invited for breast screening but are able to request free breast screening every 3 years.

[71 or over? You can still have breast screening if you choose - GOV.UK](#)